

Technology and Client Communication

Our firm values personal communication with our clients. Client meetings and telephone calls are valuable opportunities for us to personally hear from you and counsel you regarding your legal needs. We never want technology to replace that. However, we do recognize that there are a number of telecommunication tools that can supplement our conversations and keep you better informed of schedules and the status of your legal matters.

These are a few notes about the tools we use and a few things we ask you to do to make them work better. These tools are NOT intended to replace personal communications with you. If you ever have concerns about the quality or frequency of communications with our office, please know that you are welcome to call to schedule a meeting or telephone conference to speak with your attorney or an appropriate staff member.

Phone Numbers

Please program our firm phone numbers into your mobile phones. It has become common for people to disregard phone numbers they do not have saved in their phone or recognize. This can create a lot of missed calls. Please add Kick & Gilman to your contacts to avoid these issue.

Phone: (419)289-8080 | Phone: (419)994-4892 | Text: (567)203-4703

Text Messages

You may receive text messages from our text number [(567)203-4703]. You are welcome to send text messages to this number. If you do, we ask that you include your first and last name in the message. There can be delays in text message responses from our office. If you want an immediate response, you should use a telephone call instead.

Email

You may receive emails from any of a number of email addresses at our office. They will all be from the kickandgilman.com domain. We will sometimes request information or records through email. If you have any concerns about providing information by email, you are always welcome to respond by telephone, fax, or delivering information directly to one of our offices.

Facebook

Please Like us on Facebook [@kickgilman | www.facebook.com/kickgilman]. It will provide you with updates about our firm and informational articles about a number of common legal issues. We will NOT ever use Facebook to publish any information identifying you as our client, without your prior consent.

Twitter

Please follow us on Twitter [@kickgilman | www.twitter.com/kickgilman]. It will provide you with updates about our firm and informational articles about a number of common legal issues. We will NOT ever use Twitter to publish any information identifying you as our client, without your prior consent.

Online Payments

We do accept online payments from our clients through the Lawpay.com system. If you would like a link for online payment or fee deposit, please contact our office and a unique link will be sent to you. If you receive any request to make a payment to our firm through a different electronic payment system, you should NOT make any such payment should notify us of the request immediately.